## AON BENEFIT EXPERIENCE

# Quick Guide

Know how to find what you need when you need it! GAF.makeityoursource.com

make it yours







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## **Choose Your Benefits**

#### Get Ready Now—Enroll Before Your Deadline

The Aon Benefit Experience (BenX) makes it easy to find the right fit. Just choose your coverage level, the price you want to pay, and the insurance carrier you want to work with.



Scan this code with your smartphone camera to visit the Your Benefits Resources website.



## Get Up to Speed

Visit the Make It Yours website at GAF.makeityoursource.com.

- Watch quick videos to see what BenX is all about.
- Compare the coverage levels side-by-side.
- Get to know the carriers through <u>Your Carrier Connection</u>—get overviews, compare features and services, and access preview sites to see provider networks and prescription drug information.



### Enroll

Log on to the Your Benefits Resources website at <u>myhranywhere.com/benefits</u> and click **Enroll Now**. Or you can enroll through the Alight Mobile app (available through the Apple App Store or Google Play).

- Before going through each plan individually, start by using the Help Me Choose tool. Enter your information, including current doctors, prescriptions, dependents and more, and the tool will give you ratings for each plan and provider, based on what you've entered.
- See how others evaluated the health insurance carriers by looking at carrier ratings for customer service, provider networks, and online experience.

Once you've completed your enrollment online, you can view your future coverages and follow-ups on a confirmation page. You can also view this information through the Your Benefits Resources website any time throughout the year.



# Remember, you must enroll to have coverage through your company. If you don't enroll, you'll have:

- No medical or prescription drug coverage.
- No Health Savings Account (HSA) contributions, if eligible.
- No dental coverage.
- No vision coverage.
- No Flexible Spending Account (FSA).

## **Use Your Benefits**

Throughout the year, there are lots of ways to stay on top of your health, and to make the most of your benefits and your health care dollars. Make sure you're up to speed before your benefits take effect.



## Get the Inside Scoop

Visit the Make It Yours website at GAF.makeityoursource.com.

- Get insider tips for "how to work the health care system" on many topics.
- Make the most of your benefits and your health care dollars.



## **Manage Your Benefits**

Log on to the Your Benefits Resources website at <u>myhranywhere.com/benefits</u> or the Alight Mobile app.

- See what's covered and who you're covering.
- Make benefits changes when your life changes (e.g., marriage, birth of a child).



## **Stay in Step With Your Carrier**

Once your coverage begins, register on the **insurance carrier** member site (you can get to it from the Make It Yours website).

- Keep track of your provider bills and payments online (once your coverage begins).
- Take advantage of all that your carrier offers, which may include telemedicine, health experts, and discount programs.



## **Questions?**

Once logged on to the Your Benefits Resources website at <u>myhranywhere.com/benefits</u>, look for the "Need Help?" icon to ask Lisa, your virtual assistant, any questions you may have. Lisa can also connect you with a web chat representative and other helpful resources. For additional support, you can schedule an appointment with a customer service representative year-round through the Your Benefits Resources website. You can also call Your Benefits Resources at **855-564-6155**, Monday through Friday, from 8:00 a.m. to 8:00 p.m. ET. If you don't connect with a representative right away, you will be given the option to save your place in line and be called back once a representative is available.

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